

Case Study Solutions for Susan

Case study: Susan

Susan is a 60-year old woman who has Alzheimer's in the early stages. She lives in her own home and receives chore services. The chore worker is noticing that every time she goes into the home that the client is tearful, talks about not having enough money, and can't pay her bills and you notice that she has a shut off notice for the electricity. Susan has told you she has a son but you have never met him. She states he is taking care of her. Susan has been wearing the same clothes for the last 3 visits which have been over the last 7 days. The chore worker is asking her supervisor (you) what to do.

Questions

- What do you do first?
As the supervisor you might want to go meet Susan if you don't know her.
You want to get a little more information about how Susan is doing.
- What can your agency offer?
Can you provide increased services into the home?
Can you arrange for Susan to be seen by a doctor or a professional who can assess her capacity?
- What services are available in your community?
Is there an Alzheimer's Agency in your community?
Is there a representative payee available or does Susan need a conservator or guardian?
Is transportation available?
Does she need or want to live some place else?
- Do you need to call APS?
Yes. Susan, with or without her son, is struggling on a variety of different levels. Your agency may end up working jointly with APS to find remedies in your community.